Nobody Told Me That! Management Issues Everyone is Afraid to Talk About

Rise of Specialty Positions

Hiring & Interviews

Firm Foundations

1.

2.

3.

4.
Onboarding

Ongoing Training: What Does That Consist Of?

Employee Battles & Managerial Conversations

5:1 Rule
Issues that drive us nuts

Patient Complaints

Most Common

1. 

2. 

3. 

4. 

5. (your office’s) ____________________________________________
Customer Types

1. 

2. 

3. 

4. 

5. 

Newest Issues

Health History Form Homework
Transitions In The Practice

Practice Sale

Succession Plan

For Doctor:

For You: