Coding and Insurance Skills

Dental Insurance Today and Upcoming Changes

Today’s Insurance Coordinator and Contracts

1. What is your attitude towards your patient and insurance?

2. Should patients be aware of their contract?

3. What are some of the duties listed that I need to address?

Insurance Premises and Patient Impressions
Language of Claims:

1. Clauses
2. Frequency limitations
3. Alternate Benefit
4. What is cost-shifting?

Successful Claims: Data, Accuracy and Documentation

1. Incomplete data

2. Frequent codes that are fraud concerns

3. When to send narratives/attachments

4. What are we sending?
Common Coding Scenarios: Diagnostics, Perio and other Coding

Monitoring Your Systems

1. Claims not submitted

2. Insurance aging

3. Electronic submission report

Diagnostic Coding: Is It the Future?